

WARRANTY TERMS & CONDITIONS

Warranty Period

The warranty period shall be twelve (12) months counting from the date of purchase.

Warranty Coverage

Within the warranty period, the tool owner is entitled to free product repairs for defects stemming from manufacturing faults, provided all warranty terms are fully complied with.

1. Documentation Required for Warranty Approval

- All warranty claims must be submitted within the valid warranty period.
- To arrange warranty repair for covered faults, the buyer shall contact our company or authorised service centre and provide a copy of the invoice or purchase receipt (digital receipts are accepted).
- The invoice or purchase receipt must clearly state the tool model code and purchase date.
- Our company and authorised service centres reserve the right to reject warranty requests if the purchase proof is missing, incomplete, illegible, or fails to match the submitted tool.

2. Items & Components Excluded from Warranty Coverage

- Interchangeable accessories and equipment: cutting discs, blades, drill bits, chucks, grinder base plates, belt sander base plates, filters and other similar consumable or replaceable attachments.
- Wearing parts: carbon brushes, drive belts, oil seals, safety guards, idle rollers, rubber gaskets, bearings, toothed belts, wheels, cylinders and other components subject to natural wear. Replacements for these parts within the warranty period will be chargeable services.
- Power supply cables with damaged insulation. For safety reasons, such cables must be replaced without prior consent from the tool owner, and this replacement service shall incur charges.
- Replacement of the power tool casing or housing, except where service centre inspection confirms the damage is a direct result of a manufacturing defect.
- Preventive maintenance work for power tools, including cleaning, flushing, re-greasing, lubricant replacement, mechanical adjustment and general servicing carried out during the warranty term. All such maintenance work is chargeable unless otherwise agreed in writing.

3. Scenarios Where Warranty Repairs Will Be Refused

- The tool is used for purposes outside those defined in the operation instructions or user manual.
- The tool is used for rental, long-term leasing or any similar activity involving repeated use by third parties.
- The tool has been modified, altered, opened, repaired, structurally adjusted or

lubricated by non-authorised personnel during the warranty period.

- The tool has sustained damage due to failure to follow manufacturer instructions, including improper use, incorrect operation or actions violating safety guidelines.
- The tool is fitted with non-genuine third-party accessories, consumables or spare parts supplied outside our brand, and such fittings have caused or contributed to the fault.
- Faults triggered by overload, including simultaneous burnout of the rotor and stator windings or full stator winding damage; such faults can only be identified via diagnostic inspection at the service centre.
- Mechanical damage to the power tool, including dents, cracks, deformation, breakages or damage caused by dropping the unit.
- Defects and damage arising from third-party conduct, force majeure, natural disasters, adverse weather conditions, corrosive environments, high temperatures, humidity, rust corrosion or other external impacts.
- Natural wear of the tool, full or partial end-of-service-life depletion, heavy internal or external contamination, rust, degraded or contaminated gearbox lubricant and other signs of prolonged use and ageing.
- Tool malfunctions caused by mishandling, insufficient maintenance, poor upkeep or failure to complete mandatory maintenance tasks.
- Tool damage resulting from power surges, mismatched voltage, unstable power supply or unsuitable electrical supply conditions.
- Product damage arising from failure to comply with designated storage and transportation regulations.
- Use of non-approved lubricants, including lubricants applied during long-term storage.
- Breakdowns linked to a complete lack of regular power tool maintenance.
- The power tool is submitted for servicing in a partially or fully disassembled state.
- Identification markings are missing from the tool, or the serial number / model code has been removed, altered, damaged or rendered illegible.

4. Diagnostic Inspection & Service Centre Evaluation

- The power tool owner authorises the service centre to carry out full diagnostic checks on the tool, even if the owner is not present during inspection.
- The service centre will notify the owner of any breaches of the above warranty terms after completing diagnostics on the power tool.
- The authorised service centre holds final authority to judge whether a fault qualifies for warranty coverage after full inspection and diagnostic assessment.
- If the fault is not covered under warranty, paid repair services can be offered subject to the owner's prior approval where required.

5. Important Notices

1. This warranty exclusively covers faults caused by manufacturing defects within the valid warranty period.

2. This warranty does not cover damage, malfunctions or deterioration resulting from improper use, natural wear, lack of maintenance, unauthorised tampering or external factors.
3. These warranty terms shall not restrict or override the statutory consumer rights granted by applicable national and European legislation.